### B - HIP Emergency Department Data - First Round of Surveys

## University Hospital of Brooklyn

Total Number of Surveys Administered at the above	1,365
Total Number of Surveys Administered	5,783

## **Demographics**

Patient Age Grouping						
Answer	Count	% of Hosp	All Hosps	% of All Hosp		
Under 18	320	24%	1,185	21%		
18 -24	157	12%	750	13%		
25 - 44	373	27%	1,695	30%		
45 - 64	268	20%	1,422	25%		
65 - 74	109	8%	383	7%		
75 and up	130	10%	302	5%		
Total	1,357		5,737			

How long have you lived at your current address?						
Answer	Count	% of Hosp	All Hosps	% of All Hosp		
More than 5 Years	844	63%	3,381	60%		
1 to 5 years	356	26%	1,527	27%		
Under 1 Year	139	10%	697	12%		
I do not have a permanent address	4	0%	26	0%		
Don't know	1	0%	1	0%		
Total	1,344		5,632			

	Patient Gender				
Answer	Count	% of Hosp	All Hosps	% of All Hosp	
Female	832	62%	3,207	58%	
Male	503	38%	2,293	42%	
Transgendered	1	0%	1	0%	
Total	1,336		5,501		

Do you live in Brooklyn?					
Answer	Count	% of Hosp	All Hosps	% of All Hosp	
Yes	1,307	96%	5,416	95%	
No	51	4%	258	5%	
Total	1,358		5,674		

Were you born in the US?						
Answer	Count	% of Hosp	All Hosps	% of All Hosp		
Yes	829	61%	3,746	65%		
No - Other	531	39%	1,997	35%		
Total	1,360		5,743			

What race do you consider yourself?					
Answer	Count	% of Hosp	All Hosps	% of All Hosp	
Black or African Am	1,186	89%	4,702	86%	
Other	74	6%	464	9%	
White	53	4%	191	4%	
Asian Indian or Southeast Asian	8	1%	29	1%	
Asian	8	1%	32	1%	
American Indian or Native Alaskan	4	0%	19	0%	
Italian			1	0%	
Total	1,333		5,438		

What language do you speak at home?					
Answer	Count	% of Hosp	All Hosps	% of All Hosp	
Only English	983	73%	4,194	74%	
Haitian Creole	163	12%	353	6%	
Spanish	127	9%	906	16%	
Other	42	3%	113	2%	
French	26	2%	82	1%	
Total	1,341		5,648		

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Do you have health insurance?					
Answer	Count	% of Hosp	All Hosps	% of All Hosp	
Yes - Other	672	50%	1,963	35%	
Yes - Medicaid	281	21%	1,515	27%	
Yes - Medicare	175	13%	584	11%	
No - I do not have health coverage	142	11%	1,041	19%	
Yes - Child Health Plus	36	3%	102	2%	
Yes - Family Health Plus	23	2%	142	3%	
Yes - Managed Care	5	0%	207	4%	
Total	1,334		5,554		

How did you get here today?					
Answer	Count	% of Hosp	All Hosps	% of All Hosp	
Car	655	49%	2,382	42%	
Ambulance	288	22%	1,187	21%	
Public Transportation	223	17%	1,143	20%	
Walked	162	12%	906	16%	
Total	1,328		5,618		

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Why did you decide to come to this ER for care?					
Answer	Count	% of Hosp	All Hosps	% of All Hosp	
Other	279	21%	543	10%	
Closest hospital to me	215	16%	2,197	41%	
Always come here	215	16%	716	13%	
Good Reputation	165	12%	442	8%	
Past Experience	135	10%	307	6%	
Medical Records	123	9%	435	8%	
Shorter wait time	99	7%	181	3%	
Ambulance	54	4%	430	8%	
Doctor told me	51	4%	152	3%	
Total	1,336		5,403		

#### "Other" for above

Top Ten "Other" Insurance				
Answer	Count	% of Total		
Healthfirst	122	25%		
Empire Blue Cross (E	69	14%		
Emblem - GHI	62	12%		
Emblem - HIP	60	12%		
1199	50	10%		
Metro Plus	37	7%		
Fidelis	27	5%		
Neighborhood Health	27	5%		
Doesn't know	24	5%		
United Health Care	19	4%		
Total	497			

Why	did you	come t	o this	ERj	for	care	instead	l of
		seeing	anoth	er do	octa	or?		

Answer	Count	% of Hosp	All Hosps	% of All Hosp
This was an emergency	530	40%	2,907	53%
Other	292	22%	698	13%
Office Closed	166	13%	455	8%
This where I come from my care	149	11%	594	11%
Told to come here by my PCP	76	6%	243	4%
l do not have a Primary Care Physician	74	6%	502	9%
Too long for appointment	37	3%	134	2%
Total	1,324		5,533	

Do you have a PCP?					
Answer	Count	% of Hosp	All Hosps	% of All Hosp	
Yes	946	70%	3,037	56%	
No	292	22%	1,754	32%	
Yes - But Do Not Use	63	5%	454	8%	
l don't know	47	3%	217	4%	
Total	1,348		5,462		

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Main Medical Reason for visit?					
Answer	Count	% of Hosp	All Hosps	% of All Hosp	
Musculo-Skeletal	196	15%	780	14%	
GI	157	12%	651	12%	
Neurological	141	11%	568	11%	
Circulatory	131	10%	517	10%	
Respiratory, Lower	131	10%	671	12%	
Respiratory, Upper	120	9%	494	9%	
Dermatological	73	6%	263	5%	
ENT	54	4%	223	4%	
Accident	42	3%	336	6%	
Misc	34	3%	93	2%	
OB/GYN	33	3%	121	2%	
Еуе	27	2%	80	1%	
Trauma	27	2%	142	3%	
Kidney + Urinary Tract	25	2%	79	1%	
Anemia	20	2%	42	1%	
Follow up	13	1%	44	1%	
Dental	12	1%	56	1%	
Bleeding	12	1%	22	0%	
Diabetes	7	1%	51	1%	
Testing	7	1%	21	0%	
Behavioral	6	0%	94	2%	
Allergies	6	0%	25	0%	
Oncology	5	0%	13	0%	
Total	1,279		5,386		

Is there a walk-in clinic in your neightborhood?					
Answer	Count	% of Hosp	All Hosps	% of All Hosp	
No	553	41%	1,969	35%	
I don't know	416	31%	2,169	38%	
Yes	372	28%	1,507	27%	
Total	1,341		5,645		